

WARRANTY CERTIFICATE FOR OVVIO WINDOWS, CURTAIN WALLS, IMPACT DOORS AND RAILINGS.
For window and door models: FWS 55, CWS 60, AWS 100, AWS 100 HD, AWS 127 HS, ADS 76

For some institutional owners, owners of commercial buildings or multi-housing dwellings, restrictions may apply. This warranty applies to fabrication defects and the duration period stated in this document provided that the windows were installed properly, used for their normal purposes and cleaned periodically as specified.

SCOPE AND STATED TIME PERIOD
INSTITUTIONAL OWNERS, OWNERS OF COMMERCIAL BUILDINGS OR MULTIHOUSING DWELLINGS:

Definition : Property owned in whole or part by corporations, governmental entities or agencies, religious organizations, trust condominium or cooperative housing arrangements, intangible legal entities or any other entity or organization capable of an infinite life.

Restrictions: The warranty for sealed insulating unit is limited to 10 years non-transferable. The limited warranty 25 years- finish aluminum frame and sashes is non-transferable.

CONDITIONS

The Ovvio warranty is strictly subject to the conditions stipulated hereafter which form an integral part thereof:

- (1) The Ovvio warranty applies only to products used exclusively for their intended purpose.
- (2) The Ovvio warranty does not apply when a defect or a breakage to product or product component results from abuse, faulty maintenance, faulty installation not in strict conformity with Ovvio's instructions, faulty handling, or from excessive thermal or physical stress.
- (3) The Ovvio warranty does not extend or apply to:
 - a) Normal maintenance;
 - b) Replacement of normal wearing parts;
 - c) Any product damaged as a result of accident, fire, flood or any other Act of God or unforeseeable circumstances;
 - d) Breakage of glass or screens;
 - e) Colour changes;
 - f) Frost or condensation on glass or on aluminum parts;
 - g) Damages caused by harmful solvents used to clean the windows or if the windows are painted or coated in any way;
 - h) Any window which has been repaired or modified or attempted to have been repaired or modified by any person other than a duly authorized representative of Ovvio.
- (4) The only obligation assumed by Ovvio under this warranty and the only protection it provides is the repair or replacement at Ovvio's sole option, of any product or product component covered by this warranty and judged defective by Ovvio based on the following terms:
 - a) First year: Material and labour covered.
 - b) Subsequent years: Material only. The labour costs on the job site to repair or replace the defective product and transportation or shipping costs incurred in the execution of the warranty will be charged to the owner and in no case will be assumed by Ovvio
 - c) This warranty can be transferable to owner(s) of single family homes and will follow the attached proration schedule in the case of a finish defect.
- (5) Ovvio reserves the right to discontinue or change any aluminum windows as currently manufactured. If Ovvio determines to make a replacement under the terms of this warranty and an exact replacement part is not available, Ovvio reserves the right to substitute a part or parts of equal quality at its sole option.
- (6) The Ovvio warranty is the only warranty applying to Ovvio branded products and is given in lieu of any warranties or conditions otherwise provided for by law, including, without limitation, implied warranties of fitness for particular purposes. The protection afforded by this warranty is the sole protection given to owners of Ovvio branded products or to any other parties. Ovvio neither assumes nor incurs any other obligation or liability for the condition of Ovvio branded products, not authorizes any other party to assume any such obligation or liability on its behalf or to make representations as to the Ovvio warranty.

PROCEDURE AND CONDITIONS OF LIMITED WARRANTY REMEDY

In the event that Ovvio's obligation under this warranty is sought, the Owner must notify Ovvio's in writing or by e-mail, within thirty (30) days after the defect has first appeared. Such notification must contain the following:

- a) Name and address of the Owner
- b) Name and address of Dealer/Contractor
- c) Brief description of the defect for which warranty is requested

In case of doubt about the origin of the product or the installation date, Ovvio reserves the right to ask for a copy of the buying contract or invoice for the defective products.

Upon receipt of this information's, Ovvio the owner of his share of prorated costs (where such is applicable) in accordance with the terms of this warranty concerning the labor costs and the Proration schedule (if it is a finish defect). No repair or replacement will be provided until Ovvio has received the Owner's payment for his share of the prorated costs. Costs of warranty repair shall be Ovvio's actual out-of-pocket costs for repair or cost of replacement material based on Ovvio's list price for such material at the time the replacement material is provided. Except for the first year from the date of installation where the warranty is full, under terms and conditions stipulated above, the only obligation of Ovvio will be repair or replacement of the product or product component judged defective by Ovvio.

It is also understood that the aftersales service is offered during our regular business hours.

25 YEARS PRORATED LIMITED WARRANTY FINISH OF ALUMINUM FRAME AND SASHES PRORATION SCHEDULE

STATED TIME	PERIOD SHARE OF REPAIR OR MATERIAL	REPLACEMENT COSTS*
	OVVIO	OWNER
1st year	100 % (material and labour)	0 %
2nd year	100 % (material only)	0 %*
3rd year	100 % (material only)	0 %*
4th year	90 % (material only)	10 %*
5th year	83 % (material only)	17 %*
6th year	76 % (material only)	24 %*
7th year	69 % (material only)	31 %*
8th year	62 % (material only)	38 %*
9th year	55 % (material only)	45 %*
10th year	50 % (material only)	50 %*
11th year	47 % (material only)	53 %*
12th year	44 % (material only)	56 %*
13th year	41 % (material only)	59 %*
14th year	38 % (material only)	62 %*
15th year	35 % (material only)	65 %*
16th year	32 % (material only)	68 %*
17th year	29 % (material only)	71 %*
18th year	26 % (material only)	74 %*
19th year	23 % (material only)	77 %*
20th year	20 % (material only)	80 %*
21st year	18 % (material only)	82 %*
22nd year	16 % (material only)	84 %*
23rd year	14 % (material only)	86 %*
24th year	12 % (material only)	88 %*
25th year	10 % (material only)	90 %*
Subsequent years 0		% 100 %*

* The total cost of labour on job site to repair or replace and the shipping or transportation costs incurred in the execution of the warranty will be charged to the owner.



Effective date: All products manufactured after October 1st, 2020.